

# Responsible Sourcing 2024

*from the UK's leading supplier  
of aluminium systems*





# We're working towards a smarter and more SUSTAINABLE FUTURE

Over the past forty years, Smart has grown to become the UK's leading supplier of aluminium systems and bespoke aluminium extrusions, building a reputation for both the quality of its products and its product innovation, design and technical expertise.

Our products and systems are proven in a wide range of new-build and refurbishment projects throughout the UK, spanning the complete range of commercial, public sector and residential applications.

Based in Yatton, North Somerset, our purpose built premises house state-of-the-art extrusion, finishing, manufacturing, warehousing and distribution facilities. Our own fleet of lorries makes daily deliveries to a network of fabricators and installers across the UK. Employing around 600 people, we have an annual turnover in excess of £120 million.



*We're committed to  
be amongst the most  
sustainable and  
responsibly sourced  
aluminium profile  
companies in the  
UK*



A large stack of aluminum coils, showing the circular cross-sections of the rolls, arranged in a way that creates a strong sense of depth and perspective. The coils are stacked from the bottom left towards the top right. The background is a clear blue sky with some light, wispy clouds.

# 75%

## OF ALUMINIUM

ever made is still in use today, 40% of which has already been recycled.



# 5%

**OF THE TOTAL  
ENERGY USED**

to produce aluminium  
is required to recycle it



Enabling employees to advance and

# DEVELOPING POTENTIAL

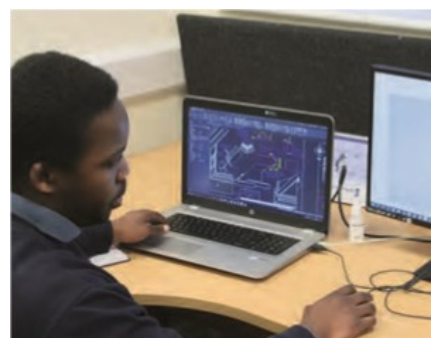
We employ around 600 people at our Yatton site. Whilst most of our employees live within a 15-mile radius, we have a diverse and inclusive workforce, with colleagues hailing from across the UK, Europe and beyond.

Where possible, we seek to develop and promote employees within the business, with advancements to supervisory and management roles, the development of technical skills and apprenticeships.

Our team leaders are empowered to identify training needs and develop potential, enabling people to grow and develop organically without the pressure of 'management involvement'. When a training need is identified, if it is appropriate and practical, it is addressed by third party training, delivering certification for the trainee and aiding their continuing professional development.



*Our people are the heart of our business, which over the last 40 years has grown to become the leading supplier of aluminium systems in the UK*



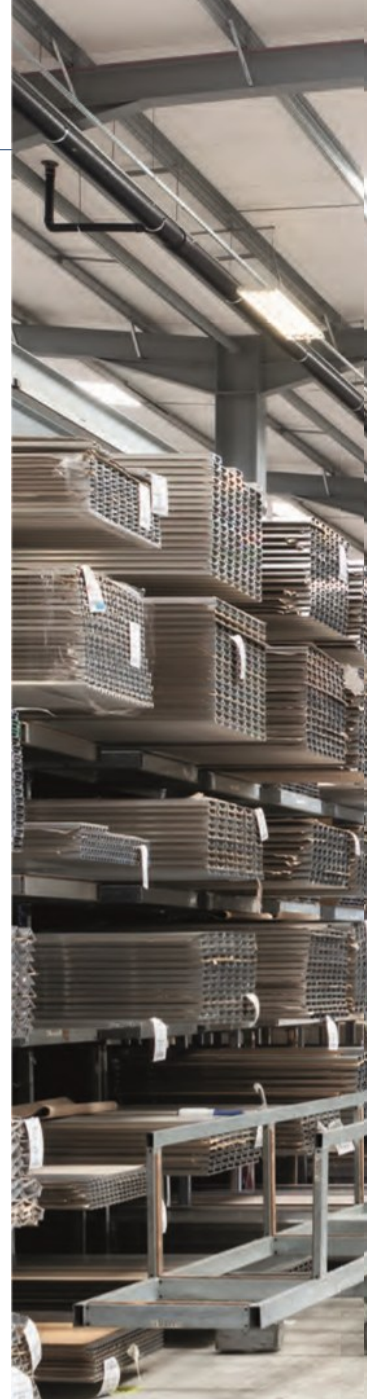
# We take extra precautions to protect **OUR EMPLOYEES & LOCAL COMMUNITIES**

We are aware that we operate in a business environment where the potential for business ethics to be violated or breached exists.

Whilst we are able to operate with a large degree of freedom, we are bound not only by our own ethics, but also by those of our parent company, Corialis.

On completion of their induction, each employee signs a group-wide code of conduct, in which they are expected to follow the established Whistleblowing Policy, should the need arise.

The risk associated with bribery and corruption is assessed by the business regularly, to ensure legal and ethical compliance.







✦  
*Our workforce is  
around 600 people  
of which 90% live  
within a 10 mile  
radius of our facility*

### **Local communities**

As one of the largest local employers and the most active manufacturing facility in the area, we realise that our activities can have both positive and negative impacts on the local community.

We are proud to support local companies where possible and practical, including catering, consultancy, technical services, hotels and transport businesses.

The nature of our operation makes it difficult for us to host groups of local stakeholders, however through meetings and consultations, we have involved the community at each stage of our site development.

As with any relationship, there are times when parties disagree, and we treat any community complaint with the same degree of seriousness and level of importance as we would if it were from a customer or regulator.

# OUR 360° APPROACH



We are fully committed to working towards a cleaner, more sustainable environment. From the procurement of raw materials to the delivery of finished goods we ensure every aspect of our activities is conducted in accordance with UK legislation and leading environmental practices.

We are fully committed to working towards a cleaner, more sustainable environment. From the procurement of raw materials to the delivery of finished goods we ensure every aspect of our activities is conducted in accordance with UK legislation and leading environmental practices.

We aim to promote an understanding of environmental issues among our staff, customers, suppliers, and stakeholders, in relation to our business. Our common goal is to ensure we continually improve the environmental impact of all our activities.

Our pursuit in minimising our environmental impacts is integral to the success of our Environmental Management System. Smart has been an certified to ISO 14001 since 2011, and endeavours to show continual improvements and investments in product efficiency, waste capture, recycling, and sustainable power generation.





We capture and store up to **900,000 litres** of rainwater for re-use in production



We're continually improving our range of **renewable energy** sources





# 100%

**RESPONSIBILITY  
SOURCED**

We source of aluminium from  
the leading low carbon,  
responsible suppliers





# We ensure our aluminium billet is RESPONSIBLY SOURCED

How and from whom a company purchases materials can impact the broader environment in many ways.

We recognise that to ensure product sustainability we must ensure 100% material traceability and ensure our suppliers uphold high environmental, social, and quality based standards. In 2016 we made the decision to pursue certification to BES 6001 to ensure and prove our products have been responsibly sourced, particularly bauxite.

We require much more than affordability from our suppliers; standardised management systems must be in place to identify and reduce their quality, environmental and health and safety risks. As a direct result of this, a key supplier reports that their production sits below the industry average for energy consumption per kilogram of aluminium produced at 13.9kWh per kg; with 70% of their total production related energy consumption coming from renewable sources.

We are pleased to report in 2024, despite complications in global raw material supply chains, 100% of our constituent aluminium was sourced from suppliers that hold certification to: ISO 9001:2015 Quality Management, ISO 14,001:2015 Environmental Management and ISO 45,001:2018 Occupational Health & Safety Management



# Why aluminium's lifecycle makes it **THE 'GREENEST' METAL ON EARTH**



## **Economical Recycling**

Recycling aluminium takes just 5% of the total energy that was used to produce it from its raw material

Aluminium is commonly referred to as the ultimate building material. It is durable, light-weight, resistant to both corrosion and pollutants giving aluminium products a life cycle measured in decades rather than years. It is 100% recyclable, losing none of its material qualities in the recycling process. Large reserves of bauxite ore and the quality of the recycled aluminium offer a building material that is not only sustainable but also effectively inexhaustible.



**Bauxite Extraction**



**Alumina Refining**

The lifecycle of aluminium, and aluminium profiles is widely known and understood. With aluminium products recycled worldwide, it is believed that 75% of aluminium produced in the 1880's is still in use today.

We consider the lifecycle of our products from the design room drawing board, through to production and beyond.

Identifying, for example, the risks that chromates hold in powder coating; the impact of energy demand in extrusion and the transportation of our products across the UK.

Detailed and thorough environmental product declarations, footprint calculations and lifecycle studies have been carried out by various aluminium sector trade bodies, action groups, and industry councils - as well as on our own specific examples. Our objective is to improve the impact of our product across its lifecycle.



*During the painting process, our advanced technology allows us to capture 98% of the excess powder from the booth. This powder can then be reused or recycled.*





### Resource Use

We are committed to reducing the environmental impact of our products. Aluminium billet and polyamide insulating profiles encompass the make-up of our constituent materials. As per request we offer a 60um powder coat to ensure long life.

Through the design of our systems and their related profiles, we seek to minimise the amount of material used, whilst retaining the strength and durability of the finished products. We are pleased to report that in 2021, 24.2% of our incoming billet was recycled. Our vertical powder coating lines are designed to capture and reuse 98% of excess powder. We optimise our resource use in cutting of material during fabrication and tailoring project specific designs to meet

specific performance requirements. Our customers receive software tools and training concomitant to product sale, enabling them to assess minimum profile criteria based on wind load/specification

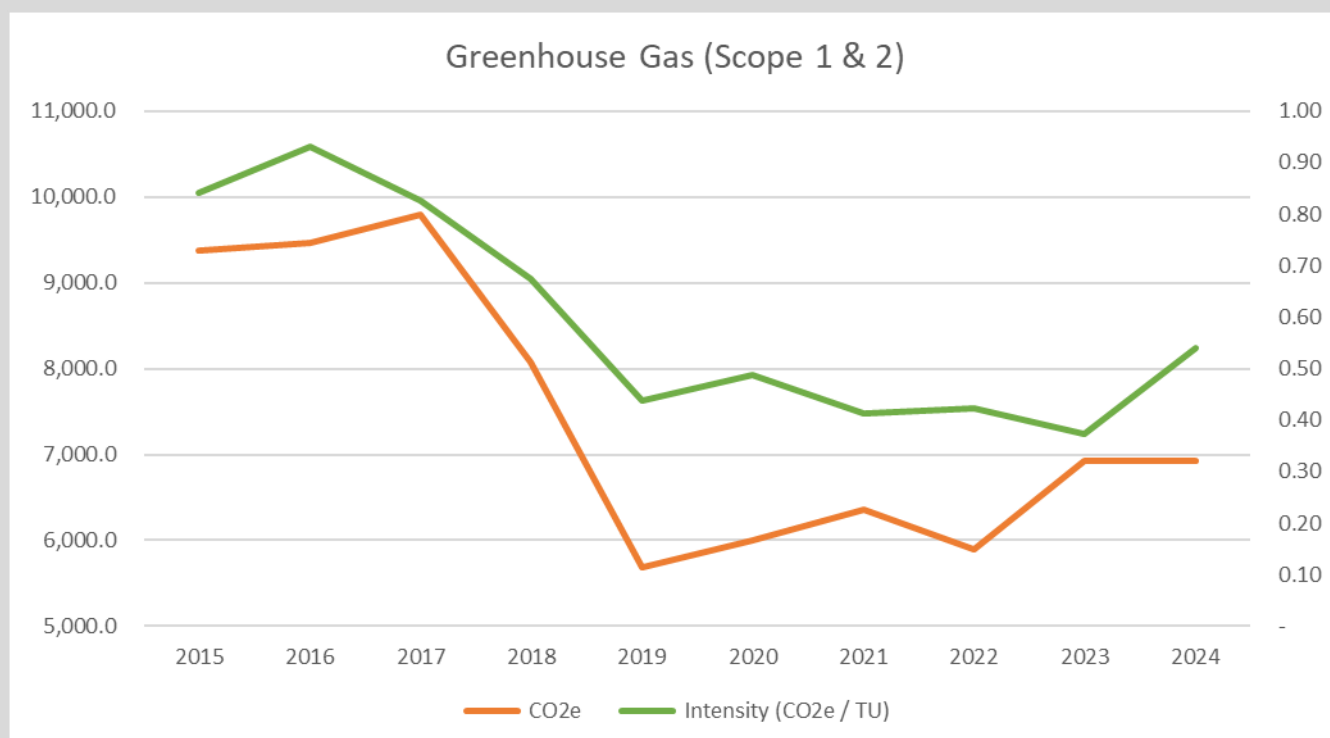
We also recognise that our products have an impact on resource use at the end of their lives. Primarily, we systematically ensure our product have a long-life span by producing repairable and upgradeable products. Our products reach the end of their life with a typical recycle rate of 95% and require no dedicated retrieval scheme due to negligible hazardous material and aluminium being widely recycled

## Our journey towards reducing **GREENHOUSE GAS EMISSIONS**

Aluminium extrusion is characteristically an energy intensive operation. At Smart we recognise this and aim to reduce greenhouse gas (GHG) emissions in line with national commitments to the Paris Agreement and the Climate Change Act.

We have collected and collated greenhouse gas gained our own independent grid supply, emission data annually since 2012. Our GHG removing reliance on diesel generators and thus emissions are produced from the combustion of the inherent inefficiency of burning fossil fuels. In natural gas and diesel on our site, from our addition, we have planning permission to install transport activities (including our delivery fleet, two wind turbines on our site, which will potentially company vehicles and employee travel) and the generate more than 15% of our extrusion's electricity we purchase from the national grid.

We aim to continually reduce our GHG emissions. Following significant capital investment in 2016, we who have electric vehicles by having accessible charging points





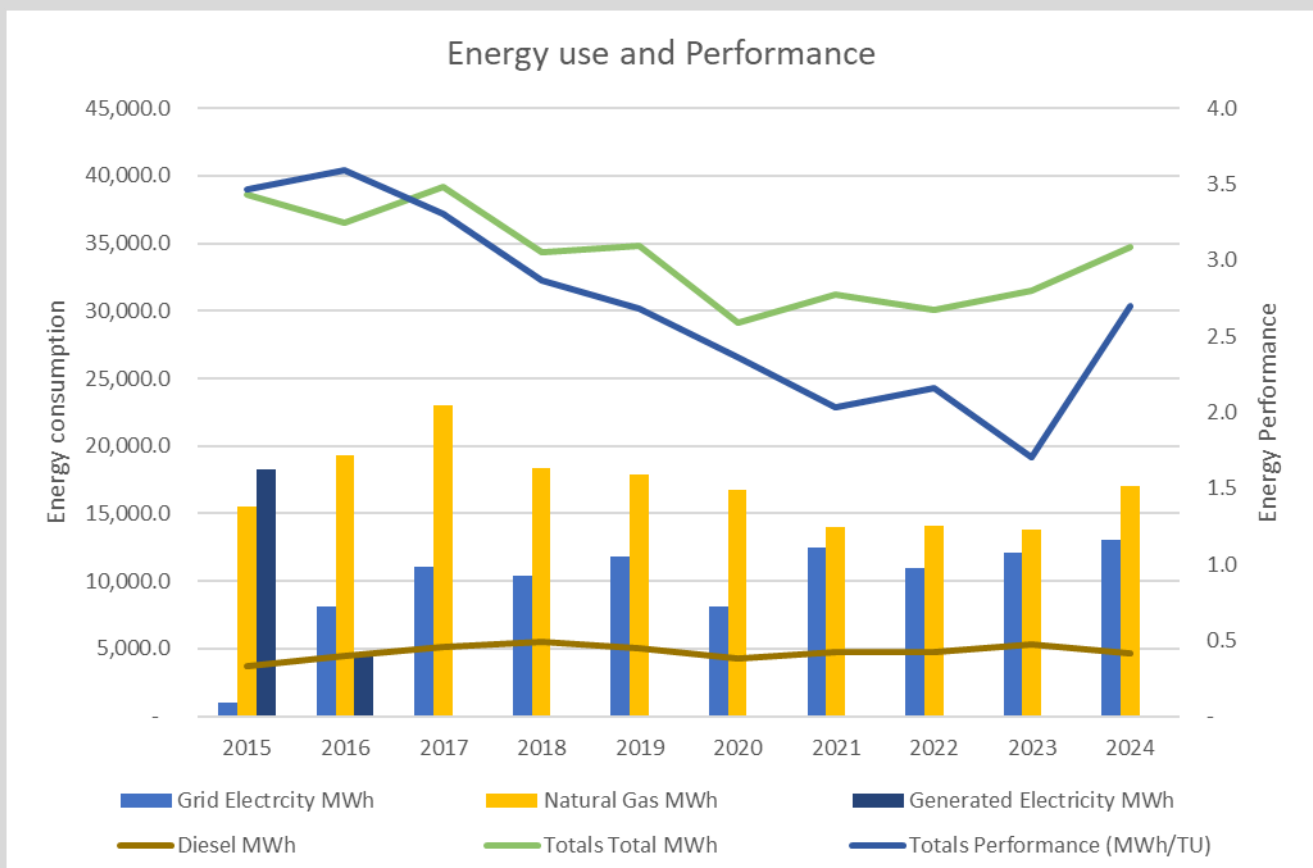
# Making the right choices in sustainable ENERGY USE & MANAGEMENT

Energy management is a crucial element of our management of capacity, cost, emissions and future development. We have had ISO 50001 certification since 2015 which models our energy management system for continual improvement.



*Heat recovery on our presses, ovens and powder coating lines is used in subsequent processes*

We are now able to use data to better understand and make decisions about our energy usage and to take appropriate actions to continually improve energy management based on reviews of the system. Since 2015 we have put in place a number of projects and plans to reduce our electricity, gas and diesel consumption, improving our energy performance with respect to our overall output.



# Using the latest technologies we have **IMPROVED WATER ABSTRACTION**

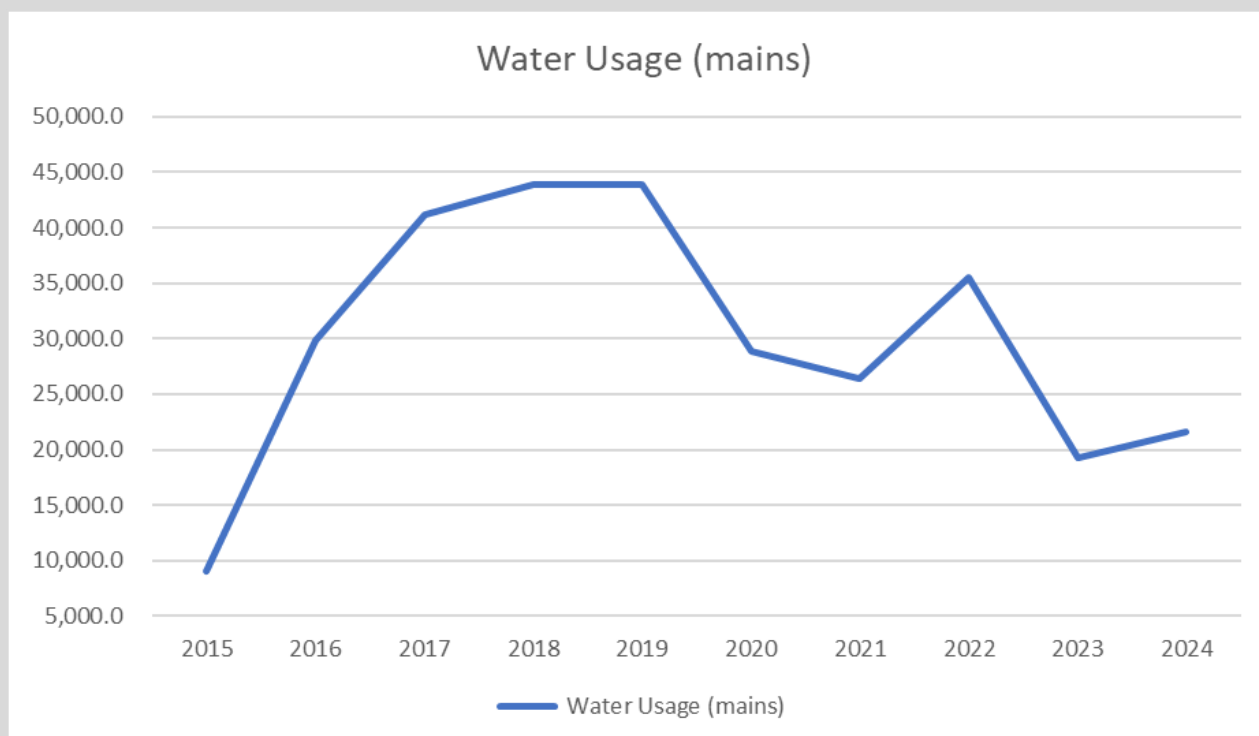
Since 2011 we have invested in abatement strategies to minimize our water usage and have continually improved our efficiency.

Our rainwater harvesting (3,000,000lt capacity) and filtration systems enable substantial reductions in our mains water demand. Recycling and reusing the ionized water in our powder coating lines' pre-treatment processes has helped reduce our demand on local water resources. In utilising best available technologies we have significantly improved our water use efficiency.

As part of our expansion programme, we have installed a state-of-the-art vertical powder coating lines, which have a lower water consumption rate than our horizontal line.



*We collected and used  
more than 3.1 million  
gallons of rainwater in our  
production process during  
2024*





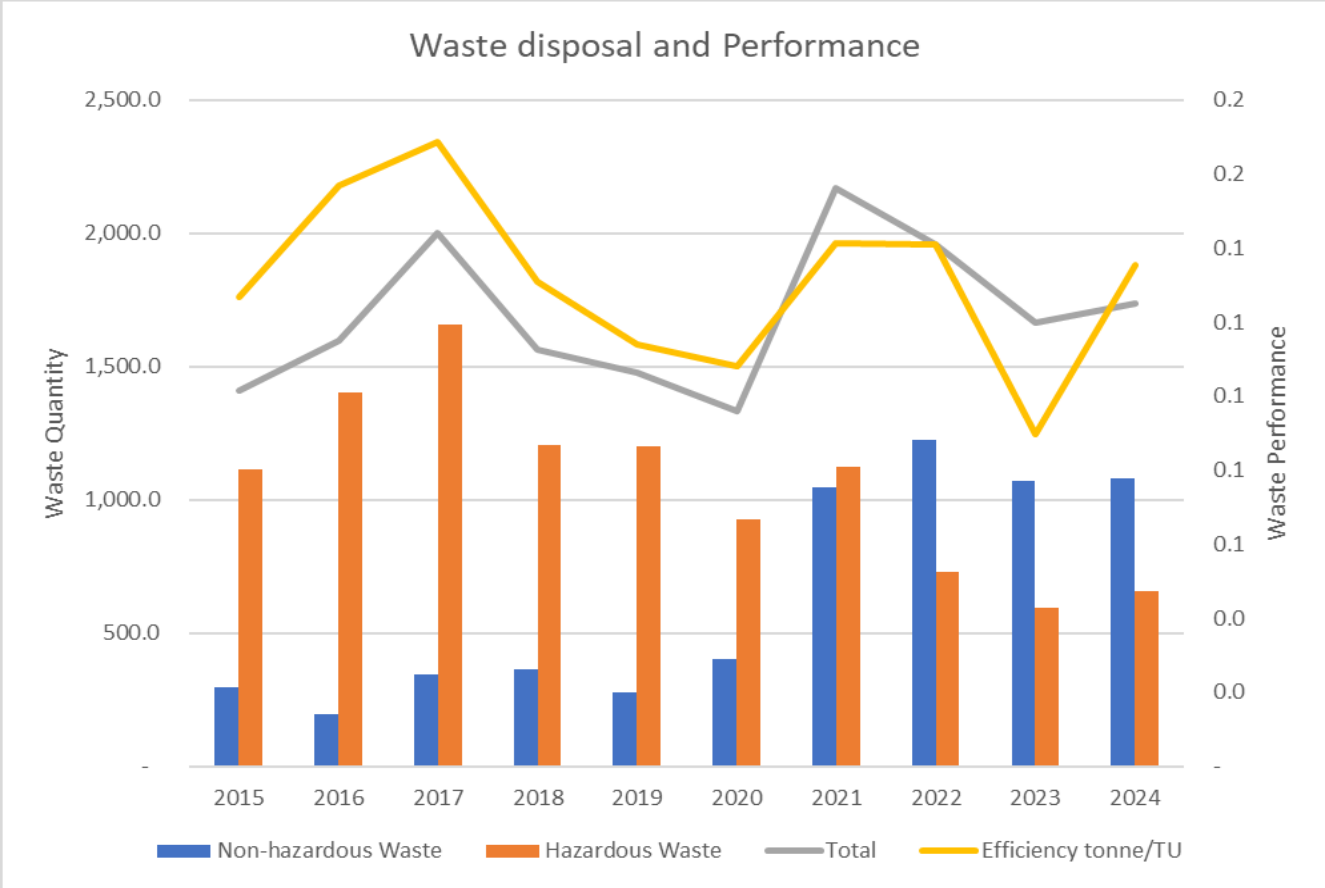
We fully adhere to the legal requirements of

# WASTE PREVENTION & MANAGEMENT

In adhering to Waste Regulations we deploy a control hierarchy to our waste management. As a large manufacturing company, we generate waste in various forms. As part of our commitment to prevent pollution and fully adhere to legal requirements, we ensure correct separation and storage of waste until collection.

We integrate waste minimisation into our processes to reduce our waste burden. In the extrusion process around 15% of the aluminium extruded will not be fit for intended use, we collect this for re-melting and receive reformed billet in return. Our powder coating lines use chromate free powder to minimise hazardous waste and reuse up to 95% of excess powder. Disposable packaging from suppliers is reused onsite for material storage, whilst our profiles

are delivered in reusable stillages. Furthermore, by ensuring that nothing we add to our profiles impedes recycling, when an installed system reaches the end of its useful life, it can easily be recovered and sent for re-melting. We promote post-consumer reuse by creating products that allow glazing and installed hard wear replaceability, whilst maintaining unit efficiency and contemporary aesthetics.



# We're actively reducing our carbon footprint

## TRANSPORTATION CHANGES & IMPACT

We operate our own delivery fleet of rigid vehicles, with wagon and drag, and detachable load boxes, supplemented by efficient national haulage companies to reduce vehicle movements to and from our site.

Expanding our capacity since 2016 via national haulage networks and warehousing hubs around the UK we enable our vehicles to pick up material without having to return to Yatton. Whilst this may have led to a lower MPG rates, we have increased output by 20%, with only a 5% increase in mileage.

In order to mitigate all the potential impacts of our transport activities, we continue to invest in our fleet. By leasing and upgrading our vehicles regularly, we can meet emission and safety requirements. We also ensure each vehicle is

maintained by it's manufacturer , to reduce the risk of breakdowns and leaks.

Furthermore, we have installed 360° camera systems on our fleet, giving drivers greater visibility when manoeuvring in tight spaces, as well as telematics to assess driving styles.

We continue to monitor and investigate alterative fuels and technologies to enhance the performance of our fleet and minimise it's impact





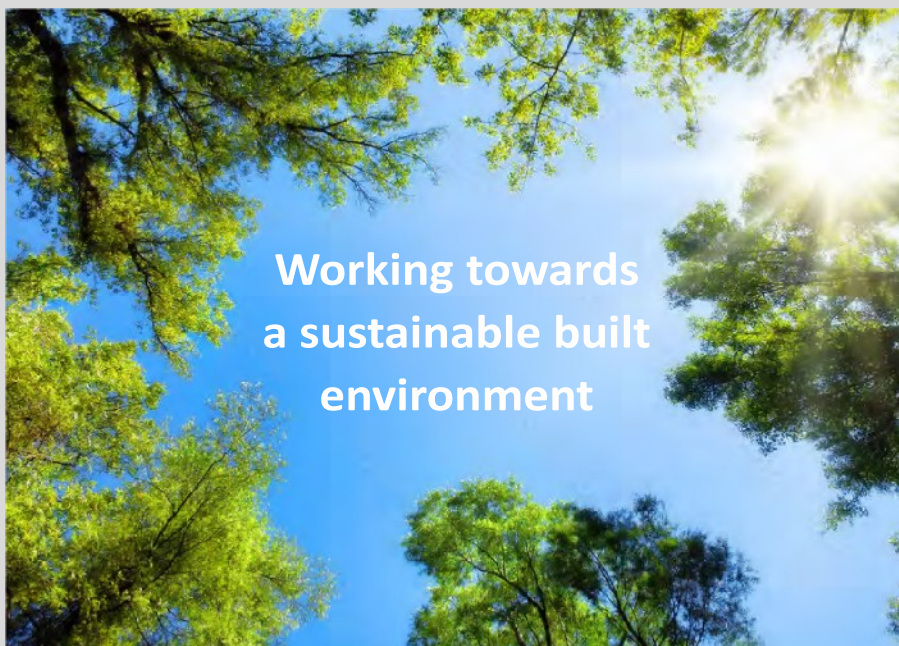
# A safe and secure way to manufacture ECO-TOXICITY RATING

Chemicals within the UK must be classified under the retained EU regulation; Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) legislation

UK REACH addresses the production and use of chemical substances, and their potential impacts on both human health and the environment. At the time of writing no products manufactured by Smart Systems Ltd are above the UK REACH threshold. Although a number of chemicals used within our processes utilise UK REACH registered substances, none are classified as Substances of Very High Concern (SVHC) under article 57 of the legislation.

Chemicals used regularly in our processes are Sodium Hydroxide: Registration Number 01-211945-7892, Powder Paints: No known SVHC or SVHC candidates, Hydrochloric Acid: 231-595-7, and Ferric Chloride: 231-729-4.

## Our vision for the future



We continue to set the standard as the most **modern and efficient plant in the UK**



Using **effective management sys-** we aim to reduce our environmental impact



BES 668681



FM21582



EMSS54307



OHS571955



ENMS634370



The images, drawings and data shown in this brochure are for illustrative purposes only and are not binding in detail, colour or specification. We reserve the right to make changes to the product specification as technical developments dictate and without prior notice. We recommend that the user ensures that they are satisfied the product meets their requirements prior to purchase. The 'Smart' logo and the 'Smart Spark' icon are registered Trade Marks of Smart Systems Ltd. ©Smart Systems Ltd 2022